

extra

news for
**Owensboro
Medical Health
System**

Our Mission is to heal the sick and to improve the health of our community. July 11, 2008

LEAN classes scheduled for August 5th

Sessions open to all staff

Face it, you're a LEAN thinker. You're someone who always looks for the best, most efficient way to do the job. You organize supplies. You eliminate steps. You smooth out the process.

You're in the right place.

OMHS is committed to being a LEAN hospital. That doesn't mean cutting resources; it means eliminating waste such as excess motion, extra steps, and extended wait times for patients. In the end, LEAN thinking will help us all deliver the most outstanding patient care possible.

If you're ready to learn more about LEAN, sign up for one of three classes being offered Tuesday, August 5th; the location is Classroom A on the 6th floor. The classes are open to all staff, so it is an excellent way to learn about LEAN and how you can contribute to the effort. Classes will be offered at the following times:

- 7:30 - 9:00 a.m.
- 9:30 - 11:00 a.m.
- 12:00 - 1:30p.m.

Sign up on the Intranet under Registrar and learn what it means to go LEAN!



LEAN

Continuous Improvement
at OMHS

OMHS CT receives ACR accreditation

The OMHS CT department was recently awarded a three-year accreditation by the American College of Radiology (ACR). Accreditation is awarded to facilities based on the qualifications of the personnel and the adequacy of facility equipment.



Jeremy Handley

"This is very positive news," says CT manager Jeremy Handley. "As insurance billing procedures change in the next few years, it will be extremely important that a facility is ACR accredited." Handley says it is even more significant that the unit was accredited for both adult and pediatric exams.

During the accreditation process, hospital machines were inspected for calibration by a medical physicist. The ACR also examined the quality of scanner images and combed through patient and exam data collected over a two-month period.

Headquartered in Reston, Virginia, the ACR is a national organization serving more than 32,000 radiology practitioners with programs focusing on medical imaging and radiation oncology.

OMHS employees are invited to participate in a survey posted by Materials Management. The survey will measure how well current office equipment is meeting employee needs. The survey can be found on the Intranet under Links.



HIPAA Corner

Don't remove confidential organization data, such as patient-identifiable information, without authorization.

Don't carry information out of the facility—paper or electronic—and don't store it or print it at home if you have remote access to the system, unless you have permission and unless it is a clear expectation of your job. HIPAA makes OMHS responsible for protecting patient information, regardless of where it resides. And once information leaves the facility, safeguards become much harder to enforce and monitor. If you remove patient information outside the workplace, you must understand and follow all security policies, plus any additional policies and procedures to protect data offsite.

Foundation For Health names new board members, officers

The Foundation For Health has named three officers and three new members to its board of directors.



Chris Love

Chris Love has been named chairman. Love is a manager in the tax department at Riney, Hancock & Co. and is a member of the American Institute of Certified Public Accountants, the Kentucky Society of Certified Public Accountants and is a former president of the Owensboro Estate Planning Council. He also serves on the boards for the Downtown Development Corporation, the Owensboro Symphony Orchestra and Owensboro Country Club.



Fred May

Fred May has been named vice chairman. He is community president for US Bank and holds bachelor's and MBA degrees from Indiana University. May also serves on boards for United Way, the Owensboro YMCA and the Economic Development Council.



Michael Sullivan

Michael Sullivan has been named treasurer. He is a partner in the Owensboro law firm of Sullivan, Mountjoy, Stainback & Miller, P.S.C. Sullivan is a graduate of the University of Notre Dame and the University of Kentucky College of Law. He is an elected member of the Board of Governors for the Kentucky Bar Association and serves on boards for the Daniel Pitino Shelter, Inc. He also serves as counsel to the Greater Owensboro Economic Development Corporation, the Owensboro Daviess County Regional Airport, and the Downtown Development Corporation of Owensboro, Inc.



Darrell Higginbotham

Darrell Higginbotham has been named a director. He is Daviess County president for Independence Bank and also serves as chair of the Greater Owensboro Economic Development Authority; he is a past board member for the United Way and Boulware Mission and is a member of the Owensboro Rotary Club.



Mike Horn

Mike Horn has been named a director. He is president and CEO of Horn Industrial Services and attended St. Bernard College in Cullman, Alabama and Kentucky Wesleyan College in Owensboro. He is the founder of several organizations, including Titan Contracting & Leasing Co., National Steel Erection, Titan Fabricators, Inc. and Midwest Consulting.



Eleanor Sutton

Eleanor Sutton has been named a director. She also serves on foundation boards for the Daviess County Public Library and the Owensboro Symphony Orchestra and previously served on the board of directors for Kentucky Wesleyan College and for BB&T Bank.

The Foundation For Health is a subsidiary of OMHS, supporting health-related projects for the hospital and other organizations that benefit the region; it offers opportunities for individuals, corporations, and other foundations to support the hospital's mission to heal the sick and to improve the health of the community.

Here is a look at upcoming Health Improvement Plan classes. For more information, contact Nancy Velotta at 688-4881 or nvelotta@omhs.org.

July 14

Pre-Diabetes
7:30 – 8:30 a.m.
New Life Education Center

Exercise 101
11:00 a.m. – 12:00 p.m.
New Life Education Center

Be Happy Attitudes
12:00 – 1:00 p.m.
New Life Education Center

July 16

Partnering With Your Doctor
7:30 – 8:30 a.m.
New Life Education Center

Think First – It's Not Just For Kids
11:00 a.m. – 12:00 p.m.
New Life Education Center

Nutrition 101
12:00 – 1:00 p.m.
New Life Education Center

Nutrition 101
5:30 – 6:30 p.m.
HealthPark Classroom B

July 17

High Cholesterol
5:30 – 6:30 p.m.
HealthPark Classroom B

HIP cancellations
• September 23, Blood Pressure
• October 28, Cholesterol



All shook up about customer service. Elvis surprised everyone with an appearance at MultiCare's customer service event. The king bears a striking resemblance to Cindy Ferrell, a family practice LPN.

Poole to manage inpatient behavioral health

Debra Poole, RN, BSN is the new manager of the OMHS inpatient behavioral health unit. The Murray State graduate has over twenty years experience in behavioral health nursing and management. Poole assumed her new duties earlier this month.

Gary Lee, director of behavioral health services, says, "We are excited to have her clinical and leadership expertise in this position, as she will be a wonderful asset to the behavioral health service line."

OMHS March of Dimes t-shirts still available



This shirt design placed third at the March for Babies earlier this year.

- Available sizes: small, large and 1 XL
- \$10 each
- Proceeds to benefit March of Dimes

Contact Robin Locher, 5435, to get this one-of-a-kind shirt.

Safe, effective, and timely care...

Slide chair goes from recliner to stretcher with the push of a button



Every unit has a slide chair--the device that gracefully slides from a chair position to recliner to stretcher with the flip of a lever or the push of a button. It can serve as a primary mode of transport. The versatile slide chair eliminates waiting for a stretcher and facilitates lateral transfers--especially if you add a slip sheet.

The slide chair is easy for staff, easy on the patients. Unit chairs accommodate 400 pounds, but house techs can obtain the electric 650 or 850 pound slide chairs.

Check out the All New OMHS patient-friendly website...



Downtime for HPF system scheduled for Monday morning

From Duane Harris, Sr. Applications Analyst

Please be advised that it will be necessary to have some additional downtime to complete the upgrade to the HPF system.

The system will be unavailable starting at 3:00 a.m. Monday morning for approximately four hours while maintenance is completed on the database. During this time there will be no access to scanning or images on either the HPF Workstation or IWS modules.

Once the database maintenance is complete, the system will be immediately available to all users. Unlike two weeks ago, there will be no need to upgrade any workstations. Users may pick right up with scanning and viewing images.

An email will be distributed to all users informing them that the system is up and available for use.



Welcome new employees to the OMHS team!

Front row, left to right: Tonya Hammack, RNA – Medical 6-5; Deborah Baker, LPNA – Orthopedics; Brittany Lauderdale, Nurse Assistant – Orthopedics; Paige Rammage, Nurse Assistant – Orthopedics; Hope Stroud, Pharmacy Tech – Pharmacy; Charlene Greer, Therapist/Counselor – Outpatient Behavioral Health

Second row: Laci Thompson, Surgical Tech – Surgery; Rachel Henson, DCS/QCI Tech, - Health Information Management; Brittany Gooley, Unit Clerk/Nurse Assistant – CCU; Carrie Regnier, Nurse Extern – CSU; Elizabeth Abmes, ARNP – Outpatient Surgery; Whitney Stacy, Pharmacy Tech – Pharmacy; Traci McHugh, Clinical Pharmacist – Pharmacy; Mary Danbauer, ARNP – McAuley Clinic; Christa McMichael, Nurse Assistant – Women's Unit; Rita Tabor, Surgery Scheduler – Surgery

Back row: Dennis Arterburn, LPN – Rehab; Mike Berger, Pharm D – Pharmacy; Patricia Carman, ED Tech – Emergency Department; Magan Adams, Childcare Team – HealthPark Fitness; Miranda Sorrells, Transcriptionist – Radiology; Patrick Clouse, Ambassador – Patient Transport; Tina Trotter, Billing Specialist – Professional Billing; Suzanne Oost, RN – Emergency Department; Felicia Wimsatt, Marketing and PR Assistant – Marketing; Heather Chapman, ED Tech – Emergency Department; Robert Baldwin, ED Tech – Convenient Care

Not pictured: Keith Free, Project & Planning Director – Facilities Administration; Marcia Rooks, Nurse Extern; Melissa Morgan, Nurse Assistant/Unit Clerk – CCU.